



Viv Cooper

Director and Independent Case Manager
3HUB Case Management
Occupational Therapist
viv@threehub.co.uk



Adults

Specialisms

Brain Injury,
Complex Orthopaedic,
Complex Polytrauma,

Experience of:

Challenging Behaviour,
Pain Management,
Vocational Support.

Profile

Viv is one of the founder directors of 3HUB Case Management. She is a highly supportive, pragmatic clinician who prides herself on understanding and helping others realise and develop their true potential. She is a relentless believer in the power of collaboration and teamwork.

Viv has over 30 years' experience as a rehabilitation professional. An OT by background she acquired her clinical and managerial training over 25 years in the NHS and as a rehabilitation consultant in Canada. She has a high level of clinical skill in the assessment and management of the physical, emotional, and social needs of people affected by complex traumatic injury through a multidisciplinary approach and goal orientated framework. Viv is an empowering advocate for her clients and is a highly skilled communicator who focusses on developing the positive and trusting relationships which are key to successful recovery outcomes.

Viv has been responsible for the setup, development, and management of an award-winning multidisciplinary NHS specialist community neurological rehabilitation service. She has a background in clinical training and is an experienced mentor and supervisor for case managers working in the field of catastrophic injury.

Viv is an advanced practitioner member of the British Association of Brain Injury and Complex Case Management (BABICM). She is also a current serving council member for BABICM.

Testimonial

"I worked with Viv Cooper in her capacity as case manager on a number of cases. Without exception Viv was throughout highly professional, extremely competent, and retained the absolute confidence of both the clients and the teams she worked with." -
Personal Injury Solicitor

Location

Horsham, West Sussex

Coverage

South East



The
Case Management
Community



www.hcpc-uk.org



Professional Memberships

Health and Care Professions Council (Reg OT15514)
Case Management Society UK (Reg 15-1509-CM)
Advanced Member of the British Association of Brain Injury & Complex Case Management (Council Member, Reg 6385)
Sussex Acquired Brain Injury Forum (Committee Member)
Registered with the Major Trauma Signposting Partnership (MTSP) Code of Conduct
Registration evidence available on request.

Qualifications	Diploma of the College of Occupational Therapists 1987 Canadian Occupational Therapy Certification 1997
CQC Registration Status	Registered with CQC 21/03/2024 Click here for CQC registration Current Rating: CQC has not inspected this service yet Regulated Activity Provided: Personal Care, Treatment of disease, disorder or injury, Caring for adults over 65 yrs, Caring for adults under 65 yrs, Caring for children (0 – 18 yrs), and Physical disabilities.
Continuous Professional Development	Regular training and formal 3 monthly supervision. Professional development reviews and governance/due diligence checks are undertaken annually. Current Mandatory Training Certificate and Safeguarding Level 3 Certificate available on request.
Professional Liability Insurance Policy	Professional Indemnity Cover: up to £6million per claim Public Liability Cover: up to £6million per claim Policy details available on request.
GDPR compliant	Current ICO Certificate available on request. Data Controller: Viv Cooper
Enhanced Disclosure and Barring Service (DBS) Certificate & Update Service	Full, clear enhanced DBS certificate currently in place & update service details available on request.
Key Policies	All our policies and procedures are reviewed annually, and full details are available on request. Our suite of policies and procedures include Governance (including third party due diligence), Data & IT, Safeguarding, Safe Working & Risk Management, Employment, Clinical.