



Carol Stallwood

Independent Case Manager
Phoenix Rehab

Occupational Therapist
& Approved Mental Health Professional

carol@phoenixrehab.co.uk



Adults & Children

Specialisms

Brain Injury,
Complex Orthopaedic,
Complex Polytrauma.

Experience of:

Autistic Spectrum
Disorders,
Birth Injury,
Cerebral Palsy,
Challenging Behaviour,
Learning Difficulties,
Mental Health
Management,
Substance Abuse.



The
Case Management
Community



www.hcpc-uk.org



Member of MTSP
Code of Conduct

Profile

Carol has over 20 years clinical experience dealing with traumatic injury and illness including brain injury. Carol is a thoughtful, skilled, and empathic communicator with excellent attention to detail.

She has excellent written and verbal communication skills. She is highly organised and works well on her own initiative and ensuring all parties are kept informed in a timely manner to support the case's progress.

As a case manager, Carol supports adults and children who have sustained birth injuries or life changing brain injuries, including those with polytrauma/complex orthopaedic injuries. She is highly experienced in working with clients who present with complex mental health issues, challenging behaviour, and developmental delay.

With a background of over 20 years working clinically as an occupational therapist, Carol has good knowledge of the availability of, and access to, statutory services.

She has recruited and supervised large care teams, coordinated multi-disciplinary therapy teams, and worked alongside schools to ensure her clients have the highest level of care and that all support workers, therapists, and teachers are working to the same aim.

Carol has been a case manager since 2016 and an expert witness since 2012.

Testimonial

"Carol is professional and extremely knowledgeable in her chosen field, she is able to clearly link her knowledge and experience to guide her practice and decision making...Always willing to go the extra mile for her clients, Carol is practical and realistic in her approach, working collaboratively alongside her clients, their families and carers and any other members of the team, to achieve her client's goals.

Carol is effortlessly able to build a rapport with her clients and communicates to a high level, in both written and verbal form, ensuring that any instructions are both clear and clearly understood."


- Expert Witness

Location

Princes Risborough, Buckinghamshire

Coverage

South East, South West & Midlands

CQC Registration Status	Registered with CQC 26/04/2024 Click here for CQC registration details Current Rating: CQC has not inspected this service yet Regulated Activity Provided: Personal Care, Caring for adults over 65 yrs, Caring for adults under 65 yrs, Caring for children (0 –18 yrs) & Physical disabilities.
CQC Registration Status 	3HUB Ltd is Registered with CQC 21/03/2024 Click here for CQC registration ; 3HUB Community Members are able to use the 3HUB Ltd CQC registration and governance processes as an associate of 3HUB for clients that need regulated activity (subject to capacity). Current Rating: CQC has not inspected this service yet Regulated Activity Provided: personal care; treatment of disease, disorder or injury; caring for adults over 65 yrs; caring for adults under 65 yrs; caring for children (0 – 18 yrs); and physical disabilities.
Professional Memberships	Health & Care Professions Council (Reg: OT30553) Royal College of Occupational Therapy (Reg: BT0217311) Case Management Society UK (Reg 25-15712-CM) Registered with the Major Trauma Signposting Partnership (MTSP) Code of Conduct Registration evidence available on request.
Qualifications	MA Advanced Mental Health Practice, Bournemouth University 2019 BSc (Hons) Occupational Therapy, Coventry University 1999
Continuous Professional Development	Regular training and formal 3 monthly supervision. Professional development reviews and governance/due diligence checks are undertaken annually. Current Mandatory Training Certificate and Safeguarding Level 3 Certificate available on request.
Professional Liability Insurance Policy	Professional Indemnity Cover: up to £6million per claim Public Liability Cover: up to £6million per claim Policy details available on request.
GDPR compliant	Current ICO Certificate available on request. Data Controller: Carol Stallwood
Enhanced DBS Certificate & Update Service	Full, clear enhanced Disclosure and Barring Service (DBS) certificate currently in place & update service details available on request.
Key Policies	All our policies and procedures are reviewed annually, and full details are available on request. Our suite of policies and procedures include Governance (including third party due diligence), Data & IT, Safeguarding, Safe Working & Risk Management, Employment, Clinical.