



Victoria Holness-Waud

Independent Case Manager
360 Case Management

Occupational Therapist

victoria@360cm.uk



Adults & Children

Specialisms

Brain Injury,
Spinal Injury,
Complex Polytrauma,
Complex Orthopaedic.

Experience of:

Amputation,
Birth Injury,
Cerebral Palsy,
Challenging Behaviour,
Disorders of
Consciousness,
Pain Management,
Vocational Support.

Profile

With over 20 years clinical experience, in occupational therapy and case management, Victoria is empathetic and dedicated in her approach to working with complex adult and paediatric clients, who have sustained life-changing injuries over a wide spectrum. This includes acquired brain injuries, spinal cord injuries, amputees, polytrauma, chronic pain and associated neurotrauma. This is achieved via the creation of high quality, bespoke rehabilitation and support programmes. Victoria is a collaborative team player, working with a range of professionals from health, statutory and legal sectors, as well as with the client and family, using her excellent communication skills and a 360° approach. She has an empowering, can-do attitude, and strives to facilitate successful outcomes to maximise recovery and enhance the clients' quality of life.

Victoria is highly experienced, organised and motivated. She understands the need for responsiveness, to modify her approach, manage risks, overcome challenges and optimise engagement from clients, family members and professional colleagues.

Victoria has a proven ability to confidently apply expert knowledge, perform comprehensive immediate needs assessments and devise bespoke, cost-effective rehabilitation programmes with realistic, measurable goals for a diverse range of clients.

Victoria has skills in predicting long term future care and equipment needs for clients. She can arrange and oversee complex packages of care including 24-hour plans. Victoria enjoys working with clients to ascertain their needs, researching and commissioning independent and statutory services to meet those requirements, monitoring the professional input provided and ensuring high quality care, therapies and services.

Victoria also works as an independent occupational therapist for adults and children in medical negligence and personal injury cases, and as a consultant to rehabilitation units. She provides clinical supervision, mentoring and coaching to other occupational therapists.

She has an enhanced understanding and ability to work within medico-legal frameworks and the litigation process, having worked on single and joint instruction cases.

Testimonial

"Victoria is an outstanding occupational therapist with a wealth of experience and excellence in the management of the neurological client. She draws on both her varied experience in a variety of sectors, together with her clinical knowledge to deliver an excellent level of rehab to her clients...She is also extremely supportive and shows empathy and consideration in both her communication and her actions." – *Specialist Neuro Physiotherapist*

Location

Bedford, Bedfordshire

Coverage

South East England, Midlands, International




The
Case Management
Community



www.hcpc-uk.org



Professional Memberships	Health & Care Professions Council (Reg: OT40727) Royal College of Occupational Therapy (Reg: BT0227273) British Association of Brain Injury and Complex Case Management (Reg: 2019497)
CQC Registration Status 	3HUB Ltd is Registered with CQC 21/03/2024 Click here for CQC registration ; 3HUB Community Members are able to use the 3HUB Ltd CQC registration and governance processes as an associate of 3HUB for clients that need regulated activity (subject to capacity). Current Rating: CQC has not inspected this service yet Regulated Activity Provided: personal care; treatment of disease, disorder or injury; caring for adults over 65 yrs; caring for adults under 65 yrs; caring for children (0 – 18 yrs); and physical disabilities.
Qualifications	Bsc (Hons) Occupational Therapy – First Class Hons 2004 Post Graduate Diploma Neuro-Rehabilitation 2014 Child Psychology Diploma 2015
Continuous Professional Development	Regular training and formal 3 monthly supervision. Professional development reviews and governance/due diligence checks are undertaken annually. Current Mandatory Training Certificate and Safeguarding Level 3 Certificate available on request.
Professional Liability Insurance Policy	Professional Indemnity Cover: up to £6 million per claim Public Liability Cover: up to £6 million per claim Policy details available on request.
GDPR compliant	Current ICO Certificate available on request. Data Controller: Victoria Holness-Waud
Enhanced DBS Certificate & Update Service	Full, clear enhanced Disclosure and Barring Service (DBS) certificate currently in place & update service details available on request.
Key Policies	All our policies and procedures are reviewed annually, and full details are available on request. Our suite of policies and procedures include Governance (including third party due diligence), Data & IT, Safeguarding, Safe Working & Risk Management, Employment, Clinical.