



## Benjamin Needham-Holmes

Independent Case Manager  
EOS Rehabilitation Ltd

Physiotherapist

ben@eosrehabilitation.co.uk



### Adults & Young People

#### Specialisms

Brain Injury,  
Complex Orthopaedic.

#### Experience of:

Disorders of  
Consciousness.



The  
Case Management  
Community



### Profile

Ben is passionate about putting the client at the centre of the case management process. He is highly approachable and able to adapt to meet the needs of the individual, ensuring that a positive therapeutic relationship is built from the outset.

Initially working as a physiotherapist in the NHS and private sectors, Ben then moved into the medico legal industry, where he has worked for over 10 years as a case manager, in a supervisory capacity and more recently for a legal firm. He has an excellent grasp on the case manager's role within the medico legal process and is confident in communicating with insurers, defendant, and claimant solicitors.

Ben specialises in working with clients who have sustained an acquired brain injury and complex orthopaedic trauma (including chronic pain). He uses an evidence-based approach to underpin his assessment and review processes, ensuring that individualised rehabilitation plans are developed that are meaningful to the client. He provides regular updates to key stakeholders (e.g. instructing parties) to ensure they are aware of how the client is progressing through their rehabilitation.

### Testimonial

"Ben has been excellent to work with since day one, promptly able to visit my client in hospital for the purposes of starting work on the INA and keeping this updated prior to disclosure to ensure accuracy of information in a rapidly changing situation. During his initial visit and afterwards, he made particular efforts to maintain contact with the treating team, the family and to get to know more about my client's situation pre injury and what was important to them. This went to the finer detail, including hobbies and interests of my client before her injury. This has helped to build trust with the family, who recently described him as being 'fantastic' to have in their corner. The INA once finalised contained all of the necessary information needed to assist with the litigation and clear, concise recommendations in the short term."


*Partner, Law Firm*

### Location

Lutterworth (nr Rugby), Leicestershire

### Coverage

South-East England, South West England, Midlands, Northern England

<b>Professional Memberships</b>	<p>Health &amp; Care Professions Council (Reg: PH93100)  Chartered Society of Physiotherapists (Reg: 84964)  BABICM Fellow &amp; Advanced Member, British Association of Brain Injury and Complex Case Management (Reg: 0793)  Registered with the Major Trauma Signposting Partnership (MTSP) Code of Conduct  Registration evidence available on request.</p>
<b>CQC Registration Status</b>	<p>Application Status: CQC Registration Application in progress  Current Rating: CQC has not inspected this service yet  Regulated Activity Provided: Personal Care</p>
<b>CQC Registration Status</b>  	<p>3HUB Ltd is Registered with CQC 21/03/2024 <a href="#">Click here for CQC registration</a>; 3HUB Community Members are able to use the 3HUB Ltd CQC registration and governance processes as an associate of 3HUB for clients that need regulated activity (subject to capacity).  Current Rating: CQC has not inspected this service yet  Regulated Activity Provided: personal care; treatment of disease, disorder or injury; caring for adults over 65 yrs; caring for adults under 65 yrs; caring for children (0 – 18 yrs); and physical disabilities.</p>
<b>Qualifications</b>	<p>BSc (Hons) Physiotherapy, Sheffield Hallam University 2009</p>
<b>Continuous Professional Development</b>	<p>Regular training and formal 3 monthly supervision.  Professional development reviews and governance/due diligence checks are undertaken annually.  Current Mandatory Training Certificate and Safeguarding Level 3 Certificate available on request.</p>
<b>Professional Liability Insurance Policy</b>	<p>Professional Indemnity Cover: up to £6million per claim  Public Liability Cover: up to £6million per claim  Policy details available on request.</p>
<b>GDPR compliant</b>	<p>Current ICO Certificate available on request.  Data Controller: Benjamin Needham-Holmes</p>
<b>Enhanced DBS Certificate &amp; Update Service</b>	<p>Full, clear enhanced Disclosure and Barring Service (DBS) certificate currently in place &amp; update service details available on request.</p>
<b>Key Policies</b>	<p>All our policies and procedures are reviewed annually, and full details are available on request.  Our suite of policies and procedures include Governance (including third party due diligence), Data &amp; IT, Safeguarding, Safe Working &amp; Risk Management, Employment, Clinical.</p>