

# **Rosie Dickson**

Independent Case Manager Rosie Dickson Case Management



Occupational Psychologist

rosie@rosiedickson.com

Profile

# Adults & Children

# Specialisms

Brain Injury, Paediatric Specialist, Complex Polytrauma, Complex Orthopaedic.

#### Experience of:

Challenging Behaviour, Learning Difficulties, Mental Health Management, Pain Management, Special Needs Education, Vocational Support.



The Case Management Community







Rosie is a caring, dedicated case manager who strives to ensure her clients receive tailored, timely and high quality rehabilitation to address their needs. She has over 20 years' experience managing complex cases and multi-disciplinary neuro-rehab teams.

Rosie is a BABICM Advanced Practitioner, an accreditation she received in 2019 as recognition of her experience and expertise supporting clients with acquired brain injury. She quickly develops trusting relationships with clients, their parents and family. She has been brought in on several cases where previous case management has been unsuccessful. Her calm, assured approach means that solicitors and clients quickly build up confidence and rehabilitation progresses in a timely manner. Rosie takes care to form high quality, bespoke neuro-rehabilitation teams that match the client's needs. She has an excellent network of clinicians. In order to achieve the 'hands-on' style of case management that Rosie prides herself on, she has a maximum caseload number of 8 clients to ensure she has the capacity to fully meet the needs of all of her clients. Communication is a key component in rehabilitation. Rosie gives confident and articulate feedback, ensuring that all parties are all kept regularly informed through Progress Reports, meeting minutes and email updates.

# Testimonial

"I have worked with Rosie as a case manager on significant brain injury case. Her knowledge of the subject matter and her case management has been exemplary. She makes recommendations that are sensible and tailored to the individual client (rather than formulaic). The recommendations move the rehab forward with goal focused outcomes which not only helps the client but also helps the parties in terms of the legal process. I would have no hesitation (and indeed would actively seek) to use her again for my catastrophic injury cases." – Solicitor

# Qualifications

Associate Fellow, British Psychological Society Professional MSc in Occupational Psychology, University of Nottingham 1991 BA (Hons) 2:1 Psychology, University of Leeds 1989

# Memberships

Health & Care Professions Council (Reg: PYL04307) Advanced Practitioner British Association of Brain Injury and Complex Case Management (Reg: 1822056) Chartered Member The British Psychological Society

Location Sheffield, South Yorkshire

Coverage Midlands, Northern England

3	Rosie Dickson	Rosie Dickson
HUB	Independent Case Manager Rosie Dickson Case Management	Case Management
Case Management Community	3HUB Community Governance & Due Diligence rosie@rosiedickson.com	
Contact	office@threehub.co.uk 01243 769081 www.threehub.co.uk	
Professional Memberships	Health & Care Professions Council (Reg: PYL04307) Advanced Practitioner British Association of Brain Injury and Complex Case Management (Reg: 1822056) Chartered Member The British Psychological Society	
	Registration evidence available on request.	
Qualifications	Associate Fellow, British Psychological Society Professional MSc in Occupational Psychology, University of Nottingham 1991 BA (Hons) 2:1 Psychology, University of Leeds 1989	
Continuous Professional Development	Regular training and formal 3 monthly supervision. Professional development reviews and governance/due diligence checks are undertaken annually. Current Mandatory Training Certificate and Safeguarding Level 3 Certificate available on request.	
Professional Liability Insurance Policy	Professional Indemnity Cover: up to £10 million per claim Public Liability Cover: up to £10 million per claim Policy details available on request.	
GDPR compliant	Current ICO Certificate available on request. Data Controller: Rosie Dickson	
Enhanced Disclosure and Barring Service (DBS) Certificate & Update Service	Full, clear enhanced DBS certificate currently in place & update service details available on request.	
Key Policies	All our policies and procedures are reviewed annually, and full details are available on request. Our suite of policies and procedures include Governance (including third party due diligence), Data & IT, Safeguarding, Safe Working & Risk Management, Employment, Clinical.	