



# Jess Dunn

**Independent Case Manager**  
**JD Case Management**

**Occupational Therapist**

**[jess@jdcasemanagement.co.uk](mailto:jess@jdcasemanagement.co.uk)**

## Children & Young People

### Specialisms

Brain Injury,  
Spinal Injury,  
Paediatric Specialist.

#### Experience of:

Autistic Spectrum Disorders,  
Birth Injury,  
Cerebral Palsy,  
Challenging Behaviour,  
Learning Difficulties,  
Special Needs Education,  
Recruitment and management of 24 hour care teams.

### Profile

Jessica has over 25 years of experience as a healthcare professional, working across both private and statutory sectors, using her strong communication skills to develop good working relationships with clients, their families and the multidisciplinary team.

With a background in occupational therapy, and as an experienced case manager she understands the vital importance of timely rehabilitation. She is also a skilled advocate and facilitator for the best care and outcomes for clients. She has a client-centred and collaborative approach, bringing together those involved, to provide the client with the highest quality of cost effective support. She works closely with the client, their family and the treating team, to assess, plan and evaluate progress, focusing on short and long-term positive outcomes. She has overseen paediatric cases into adulthood, supporting the transition through education and into adult services.

Jessica is skilled in professional assessment, advice and sourcing and overseeing therapy and treatment for children and young people, including those with complex care needs, to help them achieve their potential. She is experienced in setting up employed and agency care packages, including recruiting and managing 24-hour care teams for complex clients with regulated activity. She works closely and communicates effectively with solicitors and COP deputies in both settled and unsettled cases.

### Testimonial

“There were a number of significant challenges with this case and Jessica worked very well with the family, deputy and various statutory bodies to bring about the best possible outcome for her.” – *Claimant Solicitor*

### Qualifications

BSc Hons Psychology (BPS) 1994  
DipCOT Occupational Therapy 1998

### Professional Memberships

Health & Care Professions Council (Reg: OT29570)  
Royal College of Occupational Therapy (Reg: BT0216060)  
British Association of Brain Injury and Complex Case Management (Reg: 3345)  
Case Management Society UK (Reg: 17-3681-A)

### Location

Marlborough, Wiltshire

### Coverage

South West England & Wales



The Case Management Community



[www.hcpc-uk.org](http://www.hcpc-uk.org)





The  
Case Management  
Community



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3HUB Community Governance & Due Diligence  
[jess@jdcasemanagement.co.uk](mailto:jess@jdcasemanagement.co.uk)

## Contact

[office@threehub.co.uk](mailto:office@threehub.co.uk) 01243 769081 [www.threehub.co.uk](http://www.threehub.co.uk)

## Professional Memberships

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Case Management Society UK (Reg: 17-3681-A)  
Registration evidence available on request.

## CQC Registration Status



3HUB Ltd is Registered with CQC 21/03/2024 [Click here for CQC registration](#);  
3HUB Community Members are able to use the 3HUB Ltd CQC registration and governance processes as an associate of 3HUB for clients that need regulated activity (subject to capacity).  
Current Rating: CQC has not inspected this service yet  
Regulated Activity Provided: personal care; treatment of disease, disorder or injury; caring for adults over 65 yrs; caring for adults under 65 yrs; caring for children (0 – 18 yrs); and physical disabilities.

## Qualifications

BSc Hons Psychology 1994  
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## Continuous Professional Development

Regular training and formal 3 monthly supervision.  
Professional development reviews and governance/due diligence checks are undertaken annually.  
Current Mandatory Training Certificate and Safeguarding Level 3 Certificate available on request.

## Professional Liability Insurance Policy

Professional Indemnity Cover: up to £6 million per claim  
Public Liability Cover: up to £6 million per claim  
Policy details available on request.

## GDPR compliant

Current ICO Certificate available on request.  
Data Controller: Jessica Dunn

## Enhanced Disclosure and Barring Service (DBS) Certificate & Update Service

Full, clear enhanced DBS certificate currently in place & update service details available on request.

## Key Policies

All our policies and procedures are reviewed annually, and full details are available on request.  
Our suite of policies and procedures include Governance (including third party due diligence), Data & IT, Safeguarding, Safe Working & Risk Management, Employment, Clinical.