



Carla Turner

Independent Case Manager
Carla Turner Case Management

Neuro Physiotherapist

carla@carla-turner.co.uk

Adults

Specialisms

Brain Injury,
Complex Orthopaedic

Experience of:

Disorders of
Consciousness.

Profile

Carla is an Advanced BABICM Practitioner and rehabilitation case manager with extensive experience working with adults and their families living with catastrophic life changing injuries, including brain injury and orthopaedic injuries. Carla takes a trauma informed approach that is holistic, sensitive, and empowering. She has a strong awareness of the social and cultural factors that can impact the rehabilitation process. She provides a solution based, collaborative, and creative approach to her clients to achieve valued outcomes.

Carla has a particular interest in complex/catastrophic brain injury case management and working with adults who have cognitive communication impairments alongside physical impairments. She is highly skilled in establishing and maintaining relationships with all stakeholders within complex multi-systems. She is experienced in providing immediate needs assessments, witness statements and works on both single and joint instruction basis within the litigation process. She has a broad experience of the procurement and governance of bespoke rehabilitation and care packages.

Carla has worked within the statutory and private sector and has a long history of community volunteering with both young people and in community projects. She values the relationships with all stakeholders and always aims to communicate effectively with clients, families, multi-disciplinary teams, and external agencies.

Testimonial

"In the cases I have instructed Carla I found that she utilises her knowledge working with brain injury to full effect and provides fantastic levels of case management support and coordinates treatment and rehabilitation teams very well. The clients and their family members that I support have always provided fantastic feedback for Carla and the case management support she provides. She remains very focused on the rehabilitation needs of the client and has a very holistic approach to this which she will provide to both the clients and their surrounding family members." – *Partner, Personal Injury Solicitor*

Qualifications

BSc(Hons) Physiotherapy Northumbria University 2004
Cert MGMT (HSC) (Open) Open University 2008

Professional Memberships

Health & Care Professions Council (Reg: PH70506)
Member of Chartered Society of Physiotherapy (Reg: 075625)
British Association of Brain Injury and Complex Case Management Advanced Practitioner (Reg: 1822175)

Location Newcastle upon Tyne, Tyne and Wear

Coverage Northern England



The
Case Management
Community



www.hcpc-uk.org





The
Case Management
Community



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**Independent Case Manager
Carla Turner Case Management**

3HUB Community Governance & Due Diligence

carla@carla-turner.co.uk

Contact	office@threehub.co.uk 01243 769081 www.threehub.co.uk
Professional Memberships	Health & Care Professions Council (Reg: PH70506) British Association of Brain Injury and Complex Case Management Advanced Practitioner (Reg: 1822175) Member of Chartered Society of Physiotherapy (Reg: 075625) Registration evidence available on request.
Qualifications	BSc(Hons) Physiotherapy Northumbria University 2004 Cert MGMT (HSC) (Open) Open University 2008
Continuous Professional Development	Regular training and formal 3 monthly supervision. Professional development reviews and governance/due diligence checks are undertaken annually. Current Mandatory Training Certificate and Safeguarding Level 3 Certificate available on request.
Professional Liability Insurance Policy	Professional Indemnity Cover: up to £7.5million per claim Public Liability Cover: up to £10million per claim Policy details available on request.
GDPR compliant	Current ICO Certificate available on request. Data Controller: Carla Turner
Enhanced Disclosure and Barring Service (DBS) Certificate & Update Service	Full, clear enhanced DBS certificate currently in place & update service details available on request.
Key Policies	All our policies and procedures are reviewed annually, and full details are available on request. Our suite of policies and procedures include Governance (including third party due diligence), Data & IT, Safeguarding, Safe Working & Risk Management, Employment, Clinical.