

# Paula Mayne

Independent Case Manager Chiron Health Limited

Nurse

Profile

#### paula@chironhealthltd.co.uk

## Adults & Children

#### Specialisms

Brain Injury, Spinal Injury, Paediatric Specialist, Complex Polytrauma, Complex Orthopaedic.

#### Experience of:

Amputation, Autistic Spectrum Disorders, Birth Injury, Burns and Plastics, Cerebral Palsy, Challenging Behaviour, Disorders of Consciousness, Learning Difficulties, Mental Health Management, Pain Management, Special Needs Education, Substance Abuse.





Paula is an approachable, compassionate, empathetic, and effective case manager who always puts her clients first. Her 34 years' experience in diverse clinical and specialist settings informs a comprehensive knowledge base from which to support adults, children and their families deal with life changing injuries and events. Paula is committed to achieving the best outcomes possible for her clients and will make the extra effort her clients need.

Paula's broad experience, with a varied specialist experience, make her adept at identifying and assessing client need, engaging and coordinating skilled therapists, finding imaginative and workable solutions to complex problems and negotiating with a wide range of professionals, clients, and stakeholders. She is resourceful and practically minded, providing leadership to clinical and non-clinical staff whilst cocoordinating safe, high-quality care to improve clients' experience, outcomes, and aspirations.

Paula drives collaborative working towards shared goals; is exceptionally client and solutions centric in approach; possesses excellent advocacy skills and is passionately proactive. She is very comfortable with a high degree of accountability and decision-making responsibility, able to set the precedent and is well versed in influencing others through leading by example and being an advocate for best practice.

### Testimonial

"Paula is very approachable taking her time to get to know the client and their circumstances. She takes on aboard all information in order to assist the smooth running of the package as well as being respectful of the routines/ systems in place and working with the client and care team to make any changes that are required." – Personal Injury Solicitor

Location Sheffield, South Yorkshire

Coverage South East England, Midlands, Northern England



Professional Memberships	Nursing and Midwifery Council (Reg: 89F0534E) Royal College of Nursing (Reg: 1501453) British Association of Brain Injury and Complex Case Management (Reg: 7719) Case Management Society UK (Reg: 22-6889-A) Registration evidence available on request.
CQC Registration Status	Application Status: CQC Registration Application in progress Current Rating: CQC has not inspected this service yet. Regulated Activity Provided: Personal Care
CQC Registration Status Regulated by Q CareQuality Commission	3HUB Ltd is Registered with CQC 21/03/2024 <u>Click here for CQC</u> registration; 3HUB Community Members are able to use the 3HUB Ltd CQC registration and governance processes as an associate of 3HUB for clients that need regulated activity (subject to capacity). Current Rating: CQC has not inspected this service yet Regulated Activity Provided: personal care; treatment of disease, disorder or injury; caring for adults over 65 yrs; caring for adults under 65 yrs; caring for children (0 – 18 yrs); and physical disabilities.
Qualifications	MSc modules in Pathophysiology, Clinical Assessment, and Diagnostic Reasoning. BA (Hons) Specialist Community Health Practitioner Public Health Community Practitioner Nurse Prescriber 2001 Registered Specialist Comm Public Health Nurse – HV 1999 Registered Nurse – Adult 1992
Continuous Professional Development	Regular training and formal 3 monthly supervision. Professional development reviews and governance/due diligence checks are undertaken annually. Current Mandatory Training Certificate and Safeguarding Level 3 Certificate available on request.
Professional Liability Insurance Policy	Professional Indemnity Cover: up to £6million per claim Public Liability Cover: up to £6million per claim Policy details available on request.
GDPR compliant	Current ICO Certificate available on request. Data Controller: Paula Mayne
Enhanced DBS Certificate & Update Service	Full, clear enhanced Disclosure and Barring Service (DBS) certificate currently in place & update service details available on request.
Key Policies	All our policies and procedures are reviewed annually, and full details are available on request. Our suite of policies and procedures include Governance (including third party due diligence), Data & IT, Safeguarding, Safe Working & Risk Management, Employment, Clinical.