



Krystal Munn

**Independent Case Manager
Munn Case Management**

**Registered Nurse and Clinical Supervisor
krystal@munn casemanagement.com**

Adults & Children

Specialisms

Brain Injury,
Complex Polytrauma,
Complex Orthopaedic,
Amputation

Experience of:

Birth Injury,
Burns and Plastics,
Cerebral Palsy,
Mental Health
Management,
Pain Management,
Psychosexual and
relationship issues,
Vocational Support.

Profile

Her 27 years of experience as a registered nurse in both the NHS and private sectors informs a comprehensive knowledge base from which Krystal supports adults, children and their families to deal with life changing injuries and events. Krystal brings over 19 years of experience as a highly dedicated and skilled rehabilitation case manager, specialising in acquired brain injury, amputation (upper and lower limb), complex orthopaedic injury, chronic pain and psychological trauma.

Krystal understands complex psychological trauma and works with clients and their families to navigate life following complex life changing events. She is a qualified Psychosexual Therapist and Relationship Counsellor and Clinical Supervisor; she utilises these key skills to the benefit of the rehabilitation process. High level organisational skills ensure Krystal maintains an optimum level of contact with all involved, focusing on cost effective, safe, positive client outcomes. Krystal's knowledge and understanding of services and facilities in Greater London and the wider South East means that she can effectively navigate both private and statutory requirements for her clients.

Krystal is experienced in vocational rehabilitation and has a proven track record of facilitating successful return to work programs for her clients. She has extensive experience of managing rehabilitation and care packages and is skilled at working collaboratively with multidisciplinary teams.

Krystal has a calm and reassuring personality, prioritising positive relationships, collaboration and clear communication, ensuring a strong team approach to maximise recovery outcomes for her clients and their families.

Testimonial

"I just wanted to thank you for the help and assistance you have provided to my client. The assistance you have given her has been of enormous practical benefit. As you know she has no relatives living nearby and has been on her own since the accident. It has been good to know that assistance with her care, adaptation of her bathroom and other areas of the house, and her treatment has been in your capable hands." – *Claimant Solicitor*

Qualifications

BSc (Hons) Nursing with Professional (RN) 2001
Foundation Certificate in Counselling and Interpersonal Skills 2009
The London Diploma in Psychosexual and Relationship Therapy 2012
Certificate in Nature as a Co-Therapist 2015
BPS Approved Certificate in Clinical Supervision 2015
OCST 1 Online Counselling Skills Certificate (with Credit) 2017
Diploma in Clinical Supervision 2019-2020
Safeguarding Level 4 Specialist Roles - Named Professional for Safeguarding 2023

Professional Memberships

British Association of Brain Injury and Complex Case Management (Reg: 6559)
Case Management Society UK (Reg: 06-0259-CM)
Royal College of Nursing (Reg: 2200133)
Nursing and Midwifery Council (Reg: 9715002E)

Location Hitchin, Hertfordshire **Coverage** South East England, Midlands



The
Case Management
Community





The
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Community



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3HUB Community Governance & Due Diligence

krystal@munn casemanagement.com

Contact

office@threehub.co.uk 01243 769081 www.threehub.co.uk

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Registration evidence available on request.

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Continuous Professional Development

Regular training and formal 3 monthly supervision.
Professional development reviews and governance/due diligence checks are undertaken annually.
Current Mandatory Training Certificate and Safeguarding Level 3 Certificate available on request.

Professional Liability Insurance Policy

Professional Indemnity Cover: up to £6 million per claim
Public Liability Cover: up to £6 million per claim
Policy details available on request.

GDPR compliant

Current ICO Certificate available on request.
Data Controller: Krystal Munn

Enhanced Disclosure and Barring Service (DBS) Certificate & Update Service

Full, clear enhanced DBS certificate currently in place & update service details available on request.

Key Policies

All our policies and procedures are reviewed annually, and full details are available on request.
Our suite of policies and procedures include Governance (including third party due diligence), Data & IT, Safeguarding, Safe Working & Risk Management, Employment, Clinical.